



Family Council

Meeting Date/Time: June 25th, 2024 5pm-7pm

Facilitated by: Meaghan Murchison, Jennifer Tucker, Emily Johnston-Smith, & Shannon Corkum

Agenda Item	Action and Responsibility
<p>Review Previous Meeting Notes – Mar 26th/24</p> <p>Outstanding Items to Address from Previous Meetings</p> <ul style="list-style-type: none"> - Follow up on bed alarm concern - Follow up re: safety measures for fireplaces - Educational video updates - Concerns regarding cutlery 	<p>Comments:</p> <ul style="list-style-type: none"> - Concern about a bed alarm ringing for an extended time was brought forward at the last staff meeting and there have been no further incidents noted. - All fireplaces but one are electric, which causes less of a risk as they don't get hot. The only fireplace that produces heat is off unit for safety purposes. Noted that some family members did express concerns regarding the safety of non-electric fireplaces in the facility. - Concerns with the Abuse Prevention education video were brought to LTC educators and after looking for a suitable replacement with no luck they are now exploring creating a NW specific video. - We've done some maintenance on the dishwasher (to do with water sediment that was building up) and have switched to an alternate presoak the is not bleach based.
<p>General Updates</p> <ul style="list-style-type: none"> - Building Replacement Updates 	<p>Comments:</p> <ul style="list-style-type: none"> - As of today, we've received Treasury Board approval and have signed a 25-year service agreement for the new building. Plans are

	<p>now being finalized before being sent out to tender. We're on target to break ground in the fall, once there's a date set there will be a celebratory event!</p> <ul style="list-style-type: none"> - The new build project is funded by the province, so it was the Treasury Board of NS that provided approval.
<p>COVID-19 Updates</p> <ul style="list-style-type: none"> - General Updates 	<p>Comments:</p> <ul style="list-style-type: none"> - There were 3 pending swabs, 1 came back as positive this afternoon. Having 1 case means the building is in a suspected outbreak but there are protocols in place to adapt and help reduce the spread. - Following directions from public health, masking is not currently mandatory.
<p>Pre-Submitted Agenda Items</p> <ul style="list-style-type: none"> - Resident and Family Surveys 	<p>Comments:</p> <p>Family Activities and Entertainment survey</p> <ul style="list-style-type: none"> - Feedback in the results noted that families would like to see more recreation activities offered in the evenings and weekends. There is currently only one regularly scheduled staff member working at those times which means large, off unit programming isn't possible. Happily, grants that allow us to have LTCAs mean that during the summer months we have an increase in staff and hope to offer more leisure activities during these time periods. <p>Resident Dignity, Autonomy, and Wellbeing survey</p> <ul style="list-style-type: none"> - Anonymous comments gathered in this survey have been brought to staff meetings and integrated into Northwood education, emphasizing the hard-hitting nature of the feedback and the power of real-life experience. - Results from the larger survey in the fall were used to decide which topics these targeted surveys would focus on; this is why residents and families were asked about different subjects. On the previous survey, residents' responses were positive in terms of recreation and activities, but families

- **IPAC Annual Report**

scored significantly lower, that's why the family survey focused on entertainment. It was asked how families scored on the previous survey in terms of dignity, autonomy and wellbeing – Meaghan will look into the results.

Review of the IPAC Annual Report

- Shoreham is doing very well in terms of recommended vaccination numbers with the exception of pneumococcal. Information on this vaccine isn't generally supplied on admission as others are which makes it harder to track down who has received the vaccine and who hasn't. Kim is currently working to find out who has yet to receive their pneumococcal vaccine so they can be offered it through the facility.
- How is pneumonia differentiated from other respiratory illnesses? Nursing staff work alongside the Nurse Practitioner to follow an assessment process and conduct different swabs/tests depending on what's indicated.
- There were seemingly unexplainable spikes in UTIs at different points throughout the year which was seen across the LTC sector. This prompted a project to be formed that is working to audit information/lab results from the previous year to learn more. The goal is to develop additional education and training in terms of proper hygiene and to focus on closing the loop to ensure treatments are effective. The hope is that this will benefit not only Shoreham Village but other LTC facilities as well.
- Wound care numbers appear elevated in the report due to a few standing wounds that require long term antibiotics, we actually have an extremely low prevalence (around 4% with other facilities at 30%).
- A family member mentioned an innovative home-grown solution to monitor wounds called the Mimosa. Shoreham was asked previously to trial the device but we don't have a larger number of wounds to monitor so they are shifting their focus to acute care.

<ul style="list-style-type: none"> - Engagement Opportunities for Families - Before Lunch Exercises - Elopement of Resident with Wander Guard 	<ul style="list-style-type: none"> - What is considered an outbreak? One positive case is a suspected outbreak, and more than one epi-linked case is considered an outbreak for respiratory infections like covid and influenza (GI is different). - Meaghan is currently in the process of updating a document of standing committees and working groups that exist at Shoreham to gather more information on opportunities for client and family voice to be integrated. - There are currently two mealtimes, the first is for those who are more independent and the second is for those who may require more assistance. Twice a week the OTA offers exercises to the first meal group. Those who attend the second meal period who may require more support are seen individually on a 1:1 basis. - Recently a resident wearing a wander guard was able to exit the facility without the doors being triggered to lock. Since the incident the doors have been trialed and we are unable to find a reason why the alarm wasn't activated. Staff wondered if maybe the roam alert is less effective when placed on an ankle as opposed to a wrist, walker or wheelchair which would be higher off the ground to be sensed. - A family member mentioned there were four elopements noted in a recent report and asked if these were due to wander guards not working. We discussed how this isn't usually the reason and how photos have been posted at the entrance because well-meaning visitors will sometimes allow residents to come and go while they are entering/exiting the building. Families expressed finding these photos helpful.
<p>Open Forum- additional agenda items</p> <ul style="list-style-type: none"> - EHS Program – Bundles of Care 	<p>Comments:</p> <ul style="list-style-type: none"> - There is a new EHS program called Bundles of Care that has integrated a team in the

